

Guide to Ordering Debit Cards

Discovery Benefits®
simplify™

ORDERING DEBIT CARDS IS EASY.

Request a new or replacement card for yourself, your spouse or dependents.

If your plan offers the debit card as a reimbursement option, you can order debit cards via your online account for yourself, spouse and any dependent added to your plan that is over 18.

Step 1 Log in to your account at www.discoverybenefits.com.

Step 2 Select the Profile tab, then Banking/Cards. You will have the option to order a new card or a replacement card by clicking on Debit Cards.

Home	Accounts	Profile	Statements & Notifications	Tools & Support	Dashboard	I Want to...▼
Profile	Banking/Cards					
Banking/Cards	Bank Accounts Add Bank Account Debit Cards					

The debit card(s) will arrive to your designated shipping address within 10-14 days of placing the request.

Note: You can set up a PIN for your debit card by calling 1-866-451-3399, Option 1, Option 1, then Option 3.

If you'd like to order a debit card in your spouse's name or dependent's name who is not listed on the account you would need to follow the below instructions.

Step 1 Select the Profile tab and then select Add Dependent.

Home	Accounts	Profile	Statements & Notifications	Tools & Support	Dashboard	I Want to...▼
Profile	Profile / Profile Summary					
Banking/Cards	Profile Update Profile Dependents Add Dependent					

Step 2 A "Dependent Information" box will appear. Enter the dependent information in the fields and hit Submit.

Step 3 Next, select the Profile tab and then select Banking/Cards. Below Debit Cards, you will now have the option to select Issue Card next to your dependent's name.

Step 4 After selecting "Issue Card," a dialog box will appear asking you to verify the address. Verify and click Submit.

Step 5 You will receive a confirmation once the card is ordered.

Banking/Cards	
✓ Card Ordered	A card has been successfully issued for John Doe.